

JANUARY 2018

News to Friends


HopeWest
HopeWestCO.org

A note from Christy

Deeply grateful, absolutely amazing, incredible and excellent ... I read these words of gratitude expressed by families about the care they received with us and it's one of the best parts of my job.



Christy Whitney Borchard,
President & CEO

The thank you note below is a true testament to the profound impact our staff and volunteers have on patients and families we serve.

The answer, to our hopelessness, helplessness and emptiness came in the form of HopeWest Hospice. From day one, the team's visits were like rays of sunshine in our home and as the need increased, so did their support and visits. They were as close as the phone 24/7. If I called during the night, help arrived in short order. To support our spiritual needs, our chaplain was with us. I could lean on them!

Yes, heaven's gates opened, as the doctor predicted but my husband entered them pain-free! HopeWest didn't stop there. They continued to make calls to me offering emotional support. I guess I could say HopeWest was very sensitive then and is here now for our physical, emotional and spiritual needs during the most difficult time of our lives. Thank you HopeWest. May you be blessed.

– A grateful family member

As we welcome 2018, I want you to feel the compassion expressed from the families we serve. Each of you contribute to this type of transformational care and we simply couldn't do it without you.

*Wishing You a
Joyful New Year!*



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Philanthropy Corner

Introducing

HopeWest Legacy Planning Services

An updated estate plan is a gift to you and the people and organizations you care about. It is also a great way to start the new year.

As a HopeWest staff member, Scott Claey's can help answer questions about your estate plan. This service is a gift to you.

- Do you know how much of your estate will go to taxes?
- Do you fully understand your estate plan?
- Are your plans up to date so your loved ones can honor your wishes and celebrate your legacy?
- Does your plan reflect your values and the goals you have for your loved ones and the causes you care about?
- Does your plan include a statement of purpose or a letter to your loved ones?



Scott Claey's
Sr. Vice President
of Philanthropy

These are just a few of the questions Scott is happy to help you answer. He has a wealth of experience in charitable estate planning. He has helped hundreds of individuals and families plan their estate and would be happy to help you.

Please feel free to contact Scott, (970) 255-7219 or SClaeys@HopeWestCO.org.

One person's generosity has the power to inspire hope in others.



The **Circle of Hope** is a monthly giving club that helps us be there every day for those facing aging, serious illness and grief.

Join your friends and neighbors in changing the world and join the **Circle of Hope** today by returning the enclosed envelope or by setting up your monthly donation online at HopeWestCO.org. If you have questions, please call Scott at (970) 255-7219.

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Circle of Hope
Donors as of
November 30, 2017



"It feels good to contribute to the mission of HopeWest. As a volunteer, I know I serve a purpose for the whole organization."

Bob Thome, HopeWest Heirlooms Volunteer

Make a difference,

become a HopeWest volunteer. Call (970)257-2378 today.

The Spirit of Community is... A Simple Act of Kindness

For Charlotte, HopeWest Tanglewood Designer, this Friday started out like many – on the cusp of running late. She started, en route to a local grocery store to pick up donated flowers used to create arrangements for patient rooms and around the HopeWest Hospice Care Center.

Charlotte grabbed a cart and made her way toward the floral section. As she approached the desk, a voice stopped her saying, "Charlotte, I have somebody I'd like you to meet."

Charlotte turned to see a small woman gazing up at her. The woman grabbed her hands and said, "I'm so glad to meet you."

Charlotte was taken aback at first, then the woman began to explain.

"My best friend was a patient at the Care Center," the woman began.



Tears filled Charlotte's eyes. "Thank you, but I don't care for patients. I work with flowers and the garden," said Charlotte.

"Well, that's just the thing," said the woman. "When he passed, the nurses placed rose petals around him and on his bed. That moment touched me and I want you to know that you will always have roses on Fridays."



Charlotte thanked the woman for sharing her story and wiped the tears from her eyes. She collected the donated flowers, roses included and went on her way.

When Charlotte arrived at the Care Center, she checked her schedule – no volunteers had signed up to arrange flowers that day. As Charlotte began to wheel the flowers into the floral room a volunteer started walking down the hallway. Bearing a smile, the volunteer said, "I just had a feeling you needed me today."

The irony of the day's events reminded Charlotte that there is a reason for everything. "There was a reason I was running late that day, there was a reason I spoke with that woman, there was a reason a volunteer showed up because of a feeling she had," said Charlotte. "There's a reason the nurses, the social workers and the care teams do what they do. There is a reason I do what I do."

Since that day, the HopeWest Hospice Care Center has always had roses on Fridays. When Charlotte sees the woman in the aisle of a grocery store, the woman stops, waves and blows a kiss.

See what a difference paint can make!



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Spotted around our communities

Happenings across the Western Slope

Santa and Snow Queen Visit Hospice Care Center

Santa Claus and the Snow Queen made a special trip to the HopeWest Hospice Care Center on Christmas Day. The duo visited families and patients at the Care Center and even opted in for photos with staff.

Thank you, Santa and Snow Queen, for bringing joy to our patients and their loved ones on this special day!



A New Van for Heirlooms in Montrose

The vintage van, which has assisted the Montrose Heirlooms for Hospice store in picking up donations and delivering purchases for many years, has finally made its last trip. Word went out that we needed a replacement and nothing short of a miracle soon followed: **a very generous donor located a 2016 Ford T250 with only 9,000 miles on it**, purchased it, included an extended bumper-to-bumper warranty, and donated it to the store! Thank you to our donor – what a difference you have made!



Cowboy Golf Tournament Check Presentation

Thank you to our friends from the Cowboy Golf Tournament in De Beque who presented a **check to HopeWest for \$4,500!** Thank you for your continued support and your very generous donation!



Delta Employees help Hurrican Harvey Victims

Since Hurricane Harvey struck Texas, Sibyl Halliday, RN at HopeWest in Delta, had the heart to send aid to a hospice affected by the hurricane.

At a staff meeting she shared photos of Rockport, Texas and surrounding areas. She explained the difficulties the hospice team at AIM Hospice had been experiencing while providing care to patients, some now without homes.

The rest of the HopeWest hospice team jumped on board with Sibyl. They immediately started collecting money through football pools, pampered chef parties, donation jars and more. **This team raised a grand total of \$1,168.**

"Your team has touched our hearts even with you being so far away from us!" responded a representative at AIM Hospice in Rockport, TX. "Thank you once again from the bottom of our hearts. Keep doing what we all do best and take care of our communities and our loved ones."



This month we want to recognize the HopeWest Board of Directors.

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News to Friends

is published by HopeWest.
Comments and suggestions
are welcome. Please call
Jenny Marquez at
(970) 263-2182.
HopeWestCO.org



Volunteering
ISN'T A
matter of TIME,
but a matter
of HEART.

If you are interested in becoming a HopeWest
volunteer, call (970)257-2378.